# Virtual Desktop Modernization

## EUC Design Workshop

## BENEFITS

- Prepare for and plan your end user desktop and application virtualization solution with assistance from our Xpert consultants

- Mitigate risk and accelerate time to value by leveraging our knowledgeable consultants

- Take advantage of comprehensive project documentation and a robust knowledge transfer session

## OVERVIEW

The End User Computing (EUC) Design Workshop assesses your EUC needs and requirements and delivers a desktop and application virtualization infrastructure design and implementation plan. The workshop streamlines and accelerates solution deployment and adoption.

| Discovery & Assessment Workshop | → | **Design Workshop** | → | Migration Workshop | → | Deployment & Migration Services |

A certified Nutanix consultant delivers a series of design workshops to ensure that solution requirements are identified and met the first time. The consultant ensures adherence to Nutanix- and industry-recommended best practices while minimizing cost and complexity.

## SERVICE SCOPE

Develop the requirements and design to deliver a desktop virtualization solution

This fixed-outcome service has 3 different sized scopes depending on your needs:

**Starter Service:**
For customers who want a net-new EUC basic infrastructure to accelerate time to value when adopting Nutanix as your platform

Design includes:
- Plan for up to 2 distinct use cases
- Document solution requirements, constraints, assumptions, dependencies, risks, mitigations and decisions
- Design Nutanix infrastructure architecture for one production environment at a single physical location or public cloud region for the EUC use case only

- Broker infrastructure architecture for either Nutanix Frame, Citrix Virtual Apps and Desktops (CVAD), Citrix DaaS or VMware Horizon
- Define integration with AD/LDAP and IPAM/DNS/DHCP environments
- Assess network configuration impact and requirements
- Assess load balancing impact and requirements
- Define up to 2 template configurations for desktop VM or RDSH VM
- Define access methods and requirements
- Define basic profile management and folder redirection configuration
    - o  Includes Frame enterprise profiles, Citrix Profile Management, VMware persona and Microsoft roaming profiles
- Validate infrastructure capacity based on sizing requirements provided by you and choice of supported hypervisors (including optional vGPU support)
- Plan functional testing for solution

**Pro Service:**
For customers looking for a more comprehensive design focusing on additional use cases, new file server integration, multi-site architectures and disaster recovery (DR) capabilities. The Pro Service drives adoption and maximizes the value of the Nutanix HCI platform, whilst also providing the framework to support the delivery of the EUC Migration Workshop

Design includes:
- Everything in Starter Service
- Plan up to 5 distinct use cases
- Plan multi-site architecture (independent or linked environments)
- Define up to 5 template configurations for desktop VM or RDSH VM
- Plan Nutanix Files architecture to support user workspace, profiles and data (optional)
- Conduct a high-level review of existing VDI environment to support sizing
- Plan user acceptance testing (UAT)
- Plan user onboarding
- Plan VM and user data protection

**Ultimate Service:**
For customers looking to fully transform your end user experience with advanced environment application management and micro-segmentation. This service is truly the ultimate desktop transformation package.

Design includes:
- Everything in Starter and Pro services
- Plan up to 10 distinct use cases
- Define up to 10 template configurations for desktop VM or RDSH VM
- Plan either Citrix WEM, VMware DEM or 3rd-party profile management
- Plan either Citrix App Layering, VMware App Volumes or Microsoft FSLogix
- Plan Nutanix Flow Network Security within the EUC environment
- Plan active-passive and active-active site configurations

## DELIVERABLES

- Project schedule
- Project status reports
- Requirement gathering workshops
- Architecture requirements and design documents
- Configuration Workbook
- High-level Design or Migration presentation
- Solution Test Plan
- Project close out

Note: This offer is available with tiered documentation, defined here: https://www.nutanix.com/support-services/consulting-services/documentation-tiers

## TASKS

|  | Starter | Pro | Ultimate |
|---|---|---|---|
| EUC Design Workshop (customer involvement required) | Typically 3 days | Typically 5 days | Typically 5 days |
| Documentation creation | Typically 2 days | Typically 6 days | Typically 10 days |

## TERMS AND CONDITIONS

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at https://www.nutanix.com/support-services/consulting-services/terms-and-conditions

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