Virtual Desktop Modernization

EUC Template Image Creation

BENEFITS

- Prepare for and plan your end-user desktop and application transformation with detailed requirements

- Assure success by removing guesswork associated with sizing, user classification and configuring infrastructure

- Mitigate risk and accelerate time to value by leveraging our experienced consultants

OVERVIEW

The End User Computing (EUC) Template Image Creation service focuses on collaborating with customers to create template images based upon an existing desktop design. The service ensures that requirements are met and performance is optimized while minimizing time to value.

Design Workshop → Infrastructure Deployment → **Template Image Creation** → UAT & Migration Services

A certified Nutanix consultant delivers a comprehensive build service to ensure that the template image is created according to existing design requirements. The consultant also ensures that the image is optimized to minimize resource consumption and that use case requirements are met.

SERVICE SCOPE

Complete the construction of a single template image based on existing design and use case documentation for consumption by an application and/or desktop virtualization solution.

Deployment includes:
- Configure the base template image
- Assist in installing supported base Windows server or desktop operating system (OS)
- Assist in installing appropriate hypervisor guest agents and drivers
- Assist in installing up to 5 use case-determined applications into the image
  - The applications may include AV and security agents
- Assist in configuring AV and security agents according to recommended practices
- Apply recommended OS and application optimizations
- Install NVIDIA GRID drivers (optional)

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PREREQUISITES

- Customer must provide all required software, licenses and configuration requirements

- Customer to perform testing of the installed software to ensure it functions as required

- Install VDI management agents per existing design
- Configure a Frame account, machine catalog or desktop pool within the broker infrastructure based upon the new image
- Configure AD GPOs and standard profile configuration specific to the use case for the image
    - o   Includes enabling Frame Enterprise Profiles on the account
    - o   Includes configuring policies for Citrix UPM (not WEM)
    - o   Includes configuring polices for VMware Person (not DEM)
    - o   Includes configuring policies for Folder Redirection
- Functionally validate the image and application launch

DELIVERABLES

- Project schedule
- Project status reports
- Template VM created per existing design
- As-built documentation for the VM
- Project close out

TASK

	Duration
EUC Template Image Creation	Typically 3-5 days

TERMS AND CONDITIONS

This document contains the entire scope of the service offer. Anything not explicitly included above is out of scope. This service offer is subject to the Nutanix Services General Terms and Conditions that can be viewed at
https://www.nutanix.com/support-services/consulting-services/terms-and-conditions