Cloud Transformation Service

THE NUTANIX ADVANTAGE

Achieve IT Service Management (ITSM) alignment for a web-scale operating model.

Optimize people, process, and technology structures to best utilize the Nutanix Enterprise Cloud OS.

Leverage operational best-practices for cloud computing models.

Gain unparalleled access to exclusive Nutanix technical content, resources and knowledge base.

In today's software economy, firms are investing in digital transformation initiatives to transform customer engagement, decision making, internal operations, and business models. For the business, this can mean a shift from a physical product to a subscription service, targeting an entirely new market or reaching new customers that bring a different level of scale.

The use of cloud computing offers the promise of greater scale, automation, and agility as current enterprise application workloads and new distributed applications are migrated to cloud computing models. IT must deliver cloud like economics and agility, which requires organization and process transformation to better align with the business. Nutanix services brings deep expertise to help IT organizations develop an effective service-oriented operating model, enabling them to gain the greatest value from the Nutanix Enterprise Cloud OS.

OPERATING MODEL

Experienced Nutanix consultants work with customers to perform detailed assessment of their current operating model including organization, process and infrastructure management frameworks. They then design, develop and help transform the IT organizations' Cloud and operational processes as well as organizational structure and skillsets to evolve to a services oriented operating model on the Nutanix environment. Our IT consultants have decades of expertise in the data center, with deep market and industry insights and experience from hundreds of customer engagements.

SERVICE OFFERING

Cloud Transformation assessment workshops

The purpose of the assessment workshop is to create a "Roadmap to Nutanix Enterprise Cloud OS" by establishing the true capabilities of the organization and identifying gaps between these capabilities and what is required to achieve operational efficiency through. These workshops are designed to assess the current state of operations, perform a gap analysis against Nutanix best practices and provide a detailed actionable recommendation to best address the gaps. Assessments can focus on people, process, technology transformation or a combination of areas.

Cloud Transformation

This offering is designed to help customers implement the ITSM changes developed in the assessment workshops. This could include process transformation such as redesigning process operating models such as implementing a revised service request, change management, operation management procedures. It can also include organizational transformation such as developing skills assessment gap remediation via training plans and organization recalibration aligned with the operating model. Nutanix services leverages highly repeatable ITSM Standard Operating Procedures to decrease downtime and in turn provide service availability and quality to the end user.